Renew your Working with Children Check online

Working with Children (WWC) Check renewal service online from early April 2014

From early April 2014, cardholders who are required to renew their WWC Check will no longer need to go to Australia Post to lodge a paper form and present their current card.

From this time, cardholders will go to the WWC Check website to complete their renewal application online and, if applying for an Employee Check, pay the fee using a credit card.

The online renewal process

Cardholders will be notified by SMS, letter or email 28 days before their WWC Check is due to expire. It is important for cardholders to keep their contact details up to date so that they receive this important reminder.

After receiving a notification, individuals continuing to do child-related work should go to MyCheck on the WWC Check website and apply to renew their Check. Cardholders will be asked to register with MyCheck if they have not already done so. Once logged in to MyCheck, cardholders will be prompted to confirm or update their personal contact and work details, complete the online form and, if applying for an Employee Check, pay the non-refundable $102.70 fee.

Please let cardholders in your organisation know about the new online service to renew a Check.

More information

From early April 2014, an FAQ guide to online renewals will be available in 'Publications' under 'Resources' on the WWC Check website. Or contact the Customer Support Line on 1300 652 879 8.30 am – 5 pm weekdays except public holidays.